



We are aware of the CMA investigation into the veterinary profession, and we want to reassure our clients about the care of their pets and the service we provide.

When you entrust us with your pets, we feel a sense of responsibility to provide the best, and the most appropriate, care for our patients and their owners.

Like you, our practice team just wants the best outcome for your pet.

We are part of a larger group called VetPartners, but the team at **Elands veterinary Clinic**, has full clinical freedom on how we treat our patients. If we recommend treatment for your pet, that decision will be based on our own judgement and experience as vets, not because we are following protocols set by a larger group or because we are in any way incentivised to recommend certain treatments.

We understand that you may have some concerns if you have heard about the CMA investigation.

If you would like information or you'd like to share your concerns or feedback, please contact VetPartners at [CMAconcerns@vetpartners.co.uk](mailto:CMAconcerns@vetpartners.co.uk)

You can also contact the CMA at [vetservicesreview@cma.gov.uk](mailto:vetservicesreview@cma.gov.uk)